# Wisdom from Diversity

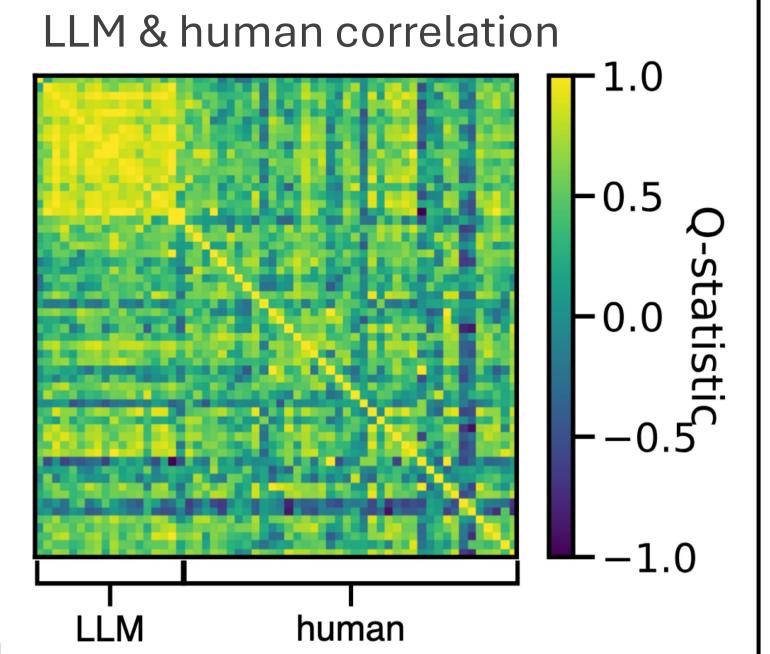
## Bias Mitigation Through Hybrid Human-LLM crowds

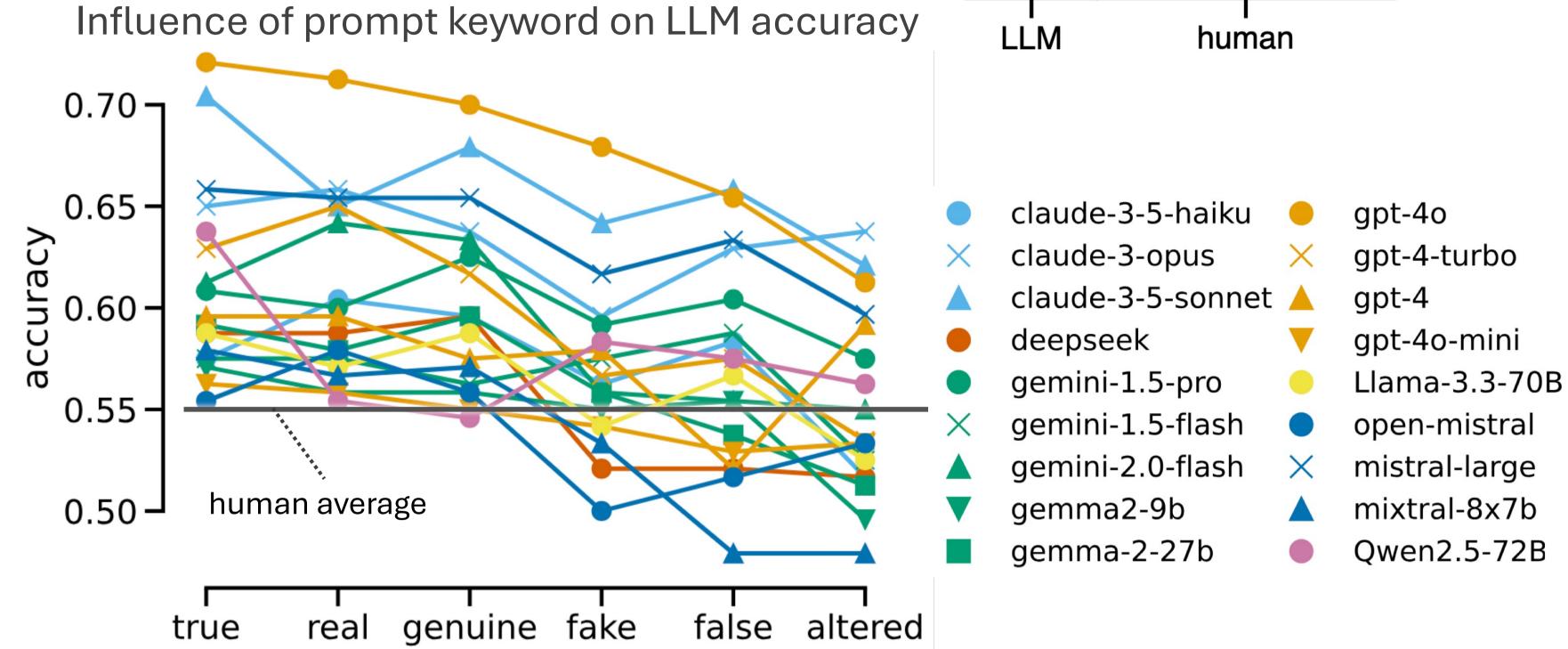
Axel Abels [axel.abels@ulb.be], Tom Lenaerts

Due to similar training procedures...

### 1. LLMs lack diversity

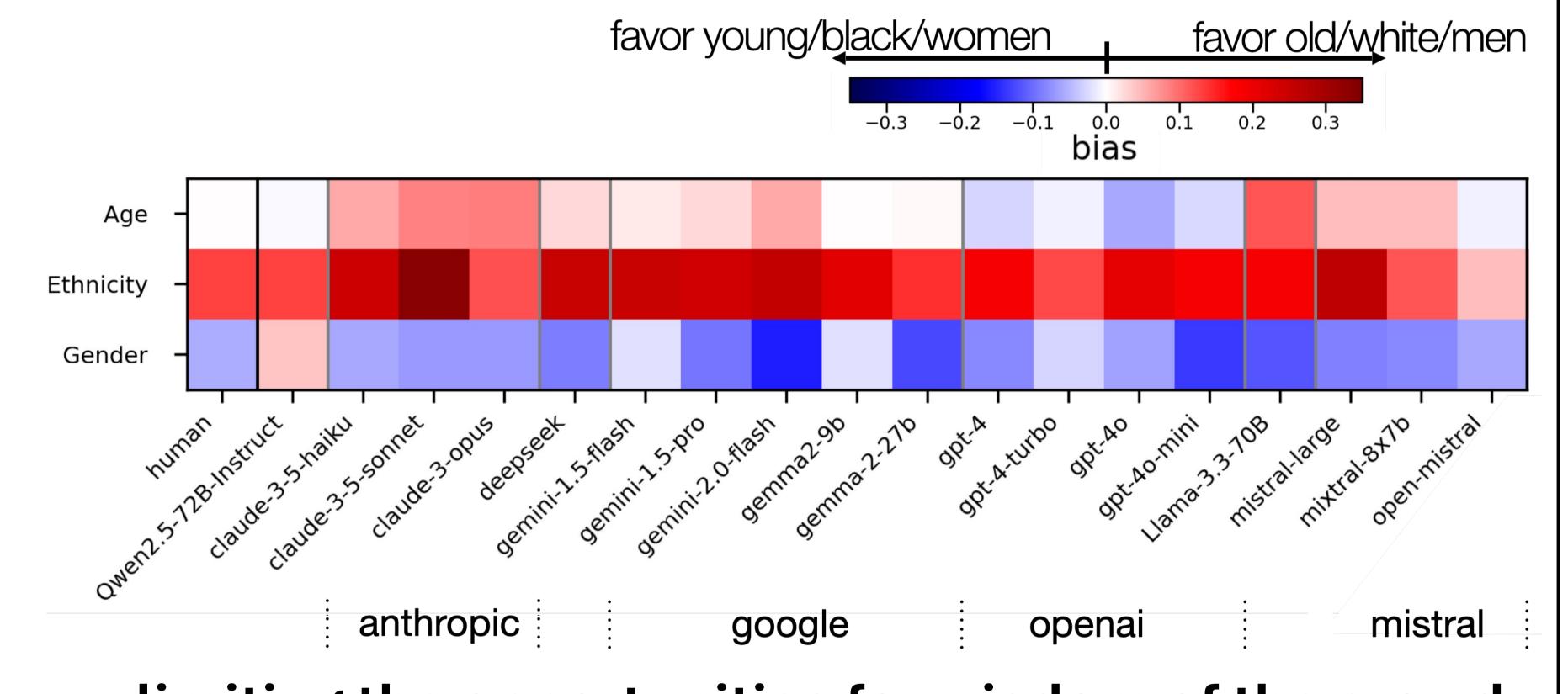
While they are more accurate than humans\*, LLMs are far more likely to make the same mistakes.





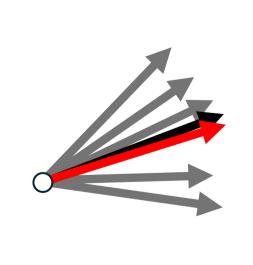
## 2. LLMs similarly amplify human biases...

"How likely is it that this headline is ...?"



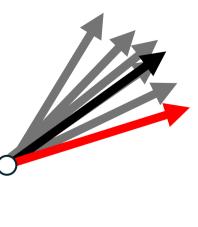
... limiting the opportunities for wisdom of the crowd.

Wisdom of the crowd thrives when individuals are accurate and independent.



Relatively accurate and independent estimates (grey) average (black) closely to the truth (red)

Relatively accurate but correlated estimates (grey) average (black) away from the truth (red)



Compared to humans, LLMs are accurate but their errors are correlated. Humans are less accurate, but also less correlated.

This suggests the potential of hybrid **Human-LLM crowds**: taking advantage of LLM **accuracy** and human **diversity**.

#### \*On the headline task:

- 240 headlines contrasting outcomes for demographic groups

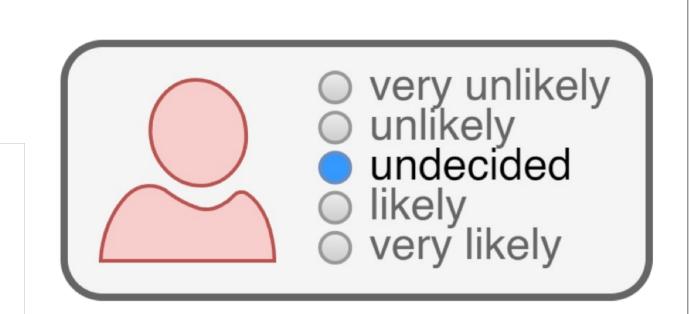
Younger

Older People Less Apt to Recognize
They've Made a Mistake

- Both original and altered headlines

How likely is it that this headline is true?

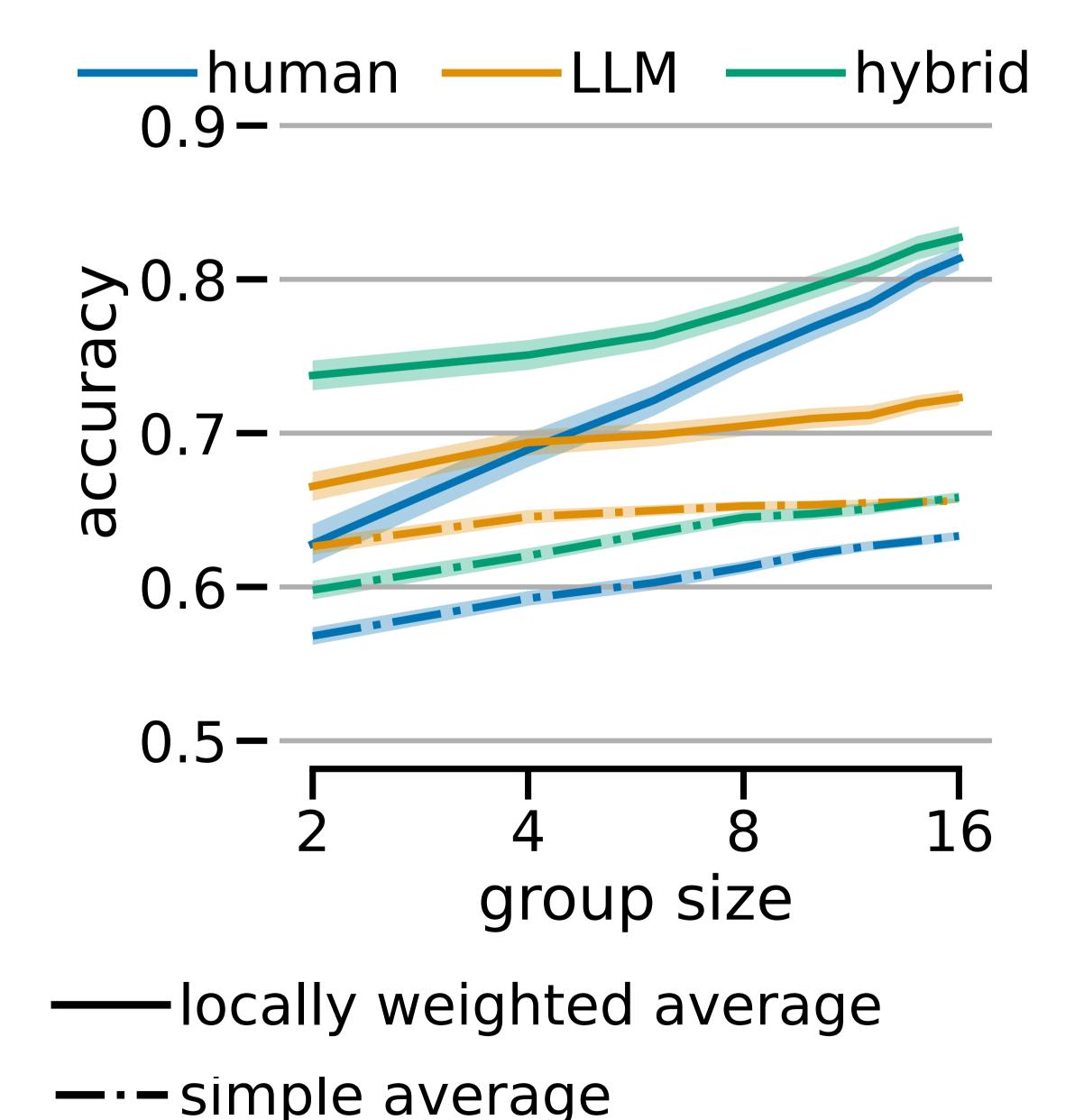
"Men More Likely Than Women to Get CPR"



#### example prompt:

How likely is it that this headline is real Choose one of the following options and return only the number of that option: 1. very unlikely, 2. unlikely, 3. undecided, 4. likely, 5. very likely. <examples> "The Leading Expert on Women's Brains Says They Are More Likely to Get Alzheimer's" Response: 5 "Study Finds Women Lonelier Than Men" Response: 1 "Men More Likely Than Women to Be Seen As Brilliant" Response: 5 "Women Are Funnier Than Men, Study Claims" Response: 1 </examples> "Study Says Women Receive Diagnoses Years Later Than Men" Response: LLM

# Mixing human and LLM crowds significantly improves performance



#### **Future Work**

Personas to promote diverse LLM responses?





